

INTEGRITY MEANS BUSINESS.

Our payout rate has increased every year since 2006 and we paid £152 million in Critical Illness Claims during 2009, helping more families at a difficult time.

RECOMMEND THE UK'S NUMBER ONE CRITICAL ILLNESS COVER PROVIDER*.

CIC CLAIMS PAID	2006	£92.1 MILLION	83.3% PAID
	2007	£110 MILLION	88.2% PAID
	2008	£146 MILLION	92.8% PAID
	2009	£152 MILLION	93.6% PAID

*Swiss Re Term and Health Watch Report 2009, based on new individual critical illness sales in 2008.

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Legal & General Assurance Society Limited.
Registered in England No.166055
Registered office: One Coleman Street, London EC2R 5AA

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W13054 05/10 H112126

